FREE EDUCATIONAL PROGRAMS

The Attorney General's Office offers free informational publications and educational presentations on a variety of subjects.

You can view and order the publications on our website: www.ag.ny.gov or find out more by calling the hotline: 800–771–7755.

Our outreach staff is available to speak on a variety of topics. To request an outreach event, please call the local regional office or email communityaffairs@ag.ny.gov.

Popular Presentations include:

- Identity Theft
- Smart Seniors
- Consumer Fraud
- Internet Safety
- Mortgage Foreclosure Settlement
  (All are also publications)

Other publication topics include:

- Tenants Rights
- Senior Citizen Housing Guide
- Employees Rights
- Savvy Consumer
- Debt
- Predatory Lending
- Tips on Charitable Giving
- Health Care
- Civil Rights

RESOURCES

New York State Attorney General
Executive Offices

The State Capitol
Albany, New York 12224

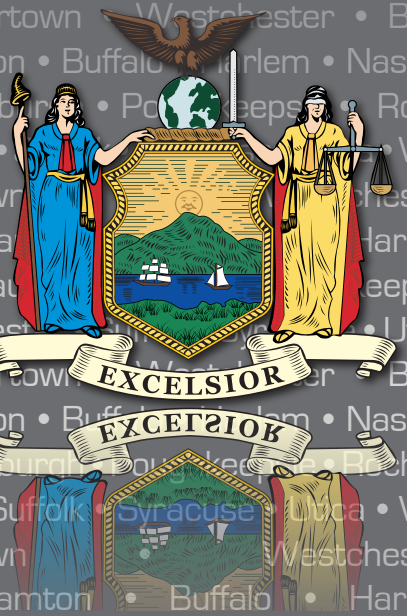
120 Broadway
New York, NY 10271

1-800-771-7755
www.ag.ny.gov

Regional Offices

Binghamton	607-721-8771
Brooklyn	718-722-3949
Buffalo	716-853-8400
Harlem	212-961-4475
Nassau	516-248-3302
Plattsburgh	518-562-3282
Poughkeepsie	845-485-3900
Rochester	585-546-7430
Syracuse	315-448-4800
Suffolk	631-231-2424
Utica	315-793-2225
Watertown	315-785-2444
Westchester	914-422-8755

NEW YORK STATE OFFICE
of the
ATTORNEY GENERAL



Nassau • Plattsburgh • Poughkeepsie
Rochester • Suffolk • Syracuse • Utica
Watertown • Westchester • Binghamton • Buffalo • Harlem • Nassau
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Eric T. Schneiderman

ABOUT OUR OFFICE

As the "People's Lawyer," Attorney General Eric T. Schneiderman is dedicated to protecting and safeguarding the rights of citizens of New York State, its organizations and natural resources. As the state's chief legal officer, the Attorney General advises the Executive Branch and represents New York State in legal actions and proceedings.

HOW WE CAN HELP YOU

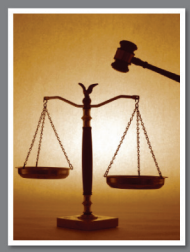
Resolve Individual Complaints

- Are you a victim of false or misleading advertising?
- Were you misled into making bad investments?
- Is your HMO or health plan denying you care or coverage?
- Is your employer refusing to pay minimum wages?
- Are your civil rights being violated?
- Are you a victim of consumer fraud?

These are a broad array of issues that affect New Yorkers daily. If you are facing such challenges, you may file a complaint by calling the Attorney General's toll-free *Helpline* **1-800-771-7755** or visiting **www.ag.ny.gov**

The Attorney General's office offers mediation services if we believe our intervention can help resolve individual problems. Where necessary, we may refer you to the right government agency with expertise relevant to your situation.

Prosecute Persistent Fraud and Abuses



The Attorney General has broad jurisdiction to prosecute businesses or individuals who persistently break the law or defraud the public. In recent years, our office has successfully exposed home improvement scams, Medicaid fraud, drug traffickers and civil rights violations.

These lawsuits are brought on behalf of New York State. The office is prohibited from representing private citizens in legal disputes or bringing private lawsuits in state and federal courts.

It's important though, to report violations of the law to the Office of the Attorney General. Citizen reports are an important tool in building cases against those who prey on the public.

Advocate for Transparent and Accountable Government

We promote your right to know by making vital information available to you and providing you with better avenues for reporting problems.

New York Open Government
A government accountability and transparency website, www.nyopengovernment.com gives you access to information about lobbyists, political campaign contributions and state contracts. It allows users to search across multiple databases, using multiple criteria to easily find information. Additional options allow you to export data for more complex analysis and share information through social media programs.

Taxpayer Protection Bureau
This specialized office roots out fraud and returns money illegally stolen from New York taxpayers and their government. The Taxpayer Protection Bureau cracks down on targets including: firms that rip-off government pension funds, contractors that over-bill taxpayers, and large-scale tax cheats. It also encourages and works with whistle-blowers to expose corruption.

To file a complaint or learn more, call 1-800-771-7755 or visit www.ag.ny.gov