

## **Summary of Consumer Protection and Environmental Enforcement Actions Against Terminix**

### **2002 Connecticut Settlement; \$1 million penalty**

In June 2002, Terminix settled with Connecticut concerning claims that Terminix had failed to supervise properly its pesticide applicators resulting in dangerous or ineffective applications of pesticides, interfered with State inspections, falsified records, and pressured employees to lie to state investigators. Terminix agreed to pay a \$1 million penalty, temporarily close its North Haven office, and implement reforms of its business practices.

### **2001 Ohio Business License Revocation**

In January 2001, the Ohio Department of Agriculture moved to revoke Terminix's license to do business from its Columbus office. The action was based on a 1998-99 investigation finding that the company billed for treating 393 homes while only using enough termiticide to treat 145 homes, and maintained false records to cover up its failure to provide service.

### **1999 Kentucky Settlement; \$267,000 penalty and \$533,000 for projects**

In January 1999, Terminix settled with Kentucky concerning allegations that Terminix had failed to drill sufficient treatment holes and apply adequate amounts of termiticides and had also drilled incomplete holes to give the false appearance that it had actually applied termiticides. Terminix paid \$267,000 in penalties and costs and funded \$533,000 in internal and external programs relating to pesticides.

### **1998 Pennsylvania Settlement; \$225,000 penalty**

In August 1998, Terminix settled with Pennsylvania concerning application of pesticides that migrated into a neighboring stream via underground pipes killing thousands of fish and aquatic invertebrates. Terminix paid a \$225,000 penalty.

### **1997 Florida Settlement; \$200,000 in costs and consumer refunds**

In April 1997, Terminix settled with Florida concerning Terminix's alleged failure to fully treat the homes of consumers and fraud by drilling "dummy holes" to mislead consumers into believing that it had applied termiticides when it had not. Terminix agreed to pay \$200,000 to cover the state costs and agreed to provide refunds to consumers.

### **1992 New York Settlement; \$50,000 penalty**

In 1992, Terminix entered into a consent decree with New York concerning allegations including application of pesticides by a non-certified applicator, failure to warn homeowners of attendant dangers, failure to maintain proper records, and operating commercial pesticide application businesses within the State without proper registration. Terminix paid a \$50,000 penalty and amended its business practices.