

NEW YORK PEOPLEPC MEMBER REFUND CLAIM FORM

Last name	First name	Middle initial
Street address		
City	State	Zip code
Telephone number	Email address	

Please provide your PeoplePC account number, if available _____, and at least **one** of the following:

- Name of primary person on account:
- PeoplePC email address or telephone number to which the account was billed:
- Answer to Account Security Question:

Please provide a copy of your telephone bill or any other verifiable records that reflect charges you incurred by using telephone access numbers suggested by PeoplePC, and indicate which long distance charges were incurred by your using a telephone access number suggested by PeoplePC to access the Internet. You may request a refund for one month of such long distance charges and for three months of account services charges if incurred. Please state the total amount of long distance charges for which you are seeking a refund here: \$_____. You will automatically receive a refund for three months of account services charges if incurred.

REFUND CLAIM FORMS MUST BE SUBMITTED BY MAY 20, 2008

Please attest to the following by signing your name below:

I purchased dial-up Internet access services from PeoplePC and used telephone access numbers to access the Internet, which were suggested by PeoplePC and/or PeoplePC's SmartDialer. I was subsequently charged the additional toll charges.

Signature

Please mail this form to:

Elizabeth Orth
Executive Relations
Earthlink, Inc.
1375 Peachtree Street
Atlanta, Georgia 30309

If you have any questions, please direct them to ldr@lists.corp.earthlink.net or to Elizabeth Orth at the mailing address listed above.