

FREE EDUCATIONAL PROGRAMS

The Attorney General's Office offers free educational presentations and publications on a variety of issues. Our outreach staff is available to come speak on many topics including:

- Helping You Make a Difference: Keeping Charitable Dollars in Good Hands
- Internet Safety: Protecting Your Child's D.I.G.I.T.A.L Life
- Identity Theft: Protecting You from America's Fastest Growing Crime
- Know Your Contractor: Know Your Home Improvement Rights
- Safeguarding Your Future: One Student Loan at a Time
- Smart Seniors: Stopping Scam Artists Before They Strike
- Project Sunlight: Integrity, Accountability, Reform in Government
- Preventing Scams and Fighting Consumer Fraud
- Planning Your Health Care in Advance: How to Make Your Wishes Known and Honored

To request an outreach event, please call the local regional office or email communityaffairs@ag.ny.gov

CONTACT

Albany	518-474-5481
Binghamton	607-721-8771
Brooklyn	718-722-3949
Buffalo	716-853-8400
Harlem	212-961-4475
Nassau	516-248-3302
New York City	212-416-8000
Plattsburgh	518-562-3282
Poughkeepsie	845-485-3900
Rochester	585-546-7430
Syracuse	315-448-4800
Suffolk	631-231-2424
Utica	315-793-2225
Watertown	315-785-2444
Westchester	914-422-8755



NEW YORK STATE OFFICE

of the

**ATTORNEY
GENERAL**



Eric T. Schneiderman

ABOUT OUR OFFICE

As the "People's Lawyer," Attorney General Eric T. Schneiderman is dedicated to protecting and safeguarding the rights of citizens of New York State, its organizations and natural resources. As the state's chief legal counsel, the Attorney General advises the Executive Branch and represents New York State in legal actions and proceedings.

HOW WE CAN HELP YOU



Resolve Individual Complaints

- Are you a victim of false or misleading advertising?
- Were you misled into making bad investments?
- Is your HMO or health plan denying you care or coverage?
- Is your employer refusing to pay minimum wages?
- Are your civil rights being violated?
- Are you a victim of consumer fraud?

These are a broad array of issues that affect you in your daily lives. If you are facing such challenges, you may file a complaint by calling the Attorney General's toll-free *Helpline* 1-800-771-7755 or visiting www.oag.state.ny.us.

The Attorney General's office offers mediation services if we believe our intervention can help resolve individual problems. Where necessary, we may refer you to the right government agency with expertise relevant to your situation.

Prosecute Systemic Abuses



The Attorney General has broad jurisdiction to prosecute systemic abuses. However, while the Office may bring a law enforcement action against businesses or individuals on behalf of New York State, the Office is prohibited from representing private citizens in legal disputes or bringing private law suits in state and federal courts.



Advocate Transparency and Accountability

We promote your right to know by making vital information easily accessible to you:

Project Sunlight

www.sunlightny.com - is a government accountability and transparency web site that gives you unprecedented access to state and local government information. Among other things, the website offers information on how your tax dollars are spent, the work of lobbyists, how political campaigns are financed, and who is getting state contracts.

Know Your Contractor

www.nyknowyourcontractor.com - is a website designed to help you conduct critical background research before hiring a home improvement contractor. Among other things, the website allows you to search and find which contractors in your local area were subject to legal actions and which contractors have substantiated consumer complaints filed against them.

To file a complaint or learn more, call 1-800-771-7755 or visit www.ag.ny.gov