

Smith

116-K

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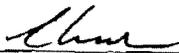
PLAINTIFF'S  
EXHIBIT  
54

# Memorandum

**TO:** M. R. Greenberg  
**FROM:** C. R. Schader  
**CC:** E. G. Greenberg, K. P. Moor, S. M. Rivera, H. I. Smith,  
K. L. Duckett  
**DATE:** May 19, 2000  
**RE:** Auto Warranty - Update

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**Universal Warranty Corporation:** I will be meeting with Reese Micek, President of Universal Warranty Corporation, on Thursday, June 1, 2000 to plan the orderly transfer of AIG's auto warranty claims, currently handled by Universal, to our claim facility in Maitland, FL. There are 192,000 vehicle service contracts, written under the Universal program, which are still in effect.

  
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