

Smith 116-J
3-18-10

Memorandum

TO: M. R. Greenberg
FROM: C. R. Schader
CC: E. G. Greenberg, K. P. Moor, S. M. Rivera, H. I. Smith,
K. L. Duckett
DATE: May 2, 2000
RE: Auto Warranty - Update

PLAINTIFF'S
EXHIBIT
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Service Guard Litigation: Service Guard's application for a preliminary injunction to a) stop
AIG from continuing to apply its revised claims practices on auto warranty business, and
b) prevent AIG from assuming the handling of claims currently being adjusted by other TPA's,
was denied in its entirety.

C. Schader