

Manager Information Technology Services 1 (Information Security) - Information Technology Bureau

The Information Technology Bureau (IT) within the Office of the New York State Attorney General is seeking a Manager Information Technology Services 1 (Information Security) to function as the IT Security Operations (SecOps) Manager. The SecOps team is responsible for developing, advancing and ensuring a secure technology infrastructure and operations through ongoing review and implementation of best practices, standards and policies. The position is a non-competitive Civil Service position, the bargaining unit is PEF. This position will be in Latham.

Key Responsibilities for this position include:

- Under the guidance of the Director of Infrastructure & Operations, directs and manages the implementation of OAG's information security, data privacy/risk, and all associated and integrated compliance programs.
- Manages and resolves security threats to agency information systems and data privacy/risk.
- Handles information security and data privacy/risk incident responses and develops best practices and training for all agency staff.
- Serves as an internal and external information security and data privacy/risk experts for Executive Management, all Departments, and all customers.
- Evaluates systems and contracts for alignment with State and agency information security policies and standards.
- Manages all staff, OAG resources and internal controls dedicated to information security and data privacy/risk.
- Performs all other duties/responsibilities in which there is a nexus to appropriate laws, rules, and regulations.

Qualifications:

- Bachelor's degree with at least 15 credit hours in cyber security, information assurance or information technology.
- Four years of information technology experience, including three years of information security or information assurance experience.
- Two years at a supervisory level.

The following preferred qualifications are a plus:

- CISSP, SSCP or Security+ certification.
- Security Certifications in Cisco, Microsoft Azure or other related industry platforms.
- 5+ years of experience with securing Microsoft Active Directory and Microsoft 365 at the E5/G5 level.
- 4+ years of experience as an Information Security analyst or systems security administrator.
- 4+ years of experience with security operations center functions and tools such as, but not limited to, CrowdStrike, Tenable, LogRhythm, Splunk, Forescout, Microsoft Defender, SolarWinds, Proofpoint, CASBs.
- 4+ years of experience implementing security across a variety of operating systems such as Window Server/desktop, Linux, Mobile devices, and related applications.
- 4+ years of experience supporting segmented network infrastructures including switches, routers, firewalls and wireless, preferably in a wide-area-network environment.
- Ability to analyze complex situations and provide solutions.
- Ability to plan activities and manage time sensitive deliverables effectively and efficiently.

- Ability to work effectively with employees at all levels within the organization.
- Ability to work independently with a high degree of accountability.
- Ability to react quickly to shifting priorities.
- Excellent attention to detail, communication, technical writing, and interpersonal skills.
- Experience working on and supporting enterprise systems.
- Experience with a ticketing system such as ServiceNow.
- Knowledge of Project Management techniques.

This is considered an essential position and will be expected to be available to manage operational activities or respond to related incidents as needed. Some travel should be anticipated.

We offer a comprehensive New York State benefits package, including paid leave, health, dental, vision and retirement benefits, and family-friendly policies. Additionally, the OAG offers a robust Workplace Flexibilities Program with multiple options for employees, including telecommuting (up to two days per week) and alternative work schedules. The Hire Rate for this position is \$100,761.

HOW TO APPLY:

Applications are being received via email. To apply, please submit a cover letter and resume to hr.recruitment@ag.ny.gov. Please include 'Manager Information Technology Services 1 (Information Security)' in the subject of your email.

Candidates from diverse backgrounds are encouraged to apply.
The OAG is an equal opportunity employer and is committed to workplace diversity.

For more information about the OAG, please visit our website: ag.ny.gov